

## **Dudu Zbeda**

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- Looking for a challenging DevOps position that will take me to the next level in the DevOps world.
- An experienced System Engineer with a strong professional background.
- During my period in Verint, I have fulfilled various field, office and managerial positions as Project manager, Presale, Solution architecture and others.
- Management experience in defining new roles, building and leading teams for global missions in various technical areas such as System Engineer, Integration and SRE.
- I have been nominated as one of the Company Outstanding employees for the year 2021.

### **2019 – present Cyber Devops and System Engineer – Cognyte**

- Plan, Design and approve deployment activities.
- Define, Install, and manage the Bigdata-hadoop infrastructure.
- Work side by side with the customer to shape and define the solution.
- Hands On trainings at customers' sites and to Verint internal teams (SI , QA & product)
- Skillful in Cloudera Bigdata (Hadoop) – Yarn , HDFS and Kafka.
- Skillful in Atlassian bundle - Jira, Confluence and BitBucket.
- Skillful in Kubernetes, Docker, Prometheus, NiFi , Jenkins and Ansible.
- Experienced with Python , Terraform , Git.

### **2017 – 2019 System Engineer and System Integration Group Leader - Verint**

- Built and led the System Engineering team, along with the System Integration and Implementation team.
- Built and developed the System Engineering guidelines, responsibilities and methodologies while establishing the group's inbound and outbound interfaces (Organization and Customers).
- Led multiple Integration and Implementation teams throughout planning, integration and on-site implementation (infrastructure and functionality) phases.
- Direct and matrix management, leading projects as well as acting as technical focal point coordinating between the product, configuration, integration, R&D, support and operations teams.
- Performed System Engineering tasks such as design, technical reviews, hands-on, SRE and debug.
- Constructed and delivered training programs and workshops for in-house and customer' teams.
- Participated in Pre-sale activities by providing technical solutions (locally and globally).
- Skillful in Storage – Netapp & EMC
- Skillful in Operating system – RedHat & Ubuntu, Microsoft (Active Directory, Kerberos , Keytabs) and VMware
- Experienced with scripting languages - Python and Ansible

### **2014 – 2016 System Engineer - Verint**

- Defined and introduced the System Engineering role in the organization.
- Collaborating with customer and company's technical teams. Provided, assimilated and implemented solutions to meet technical requirements.
- Post-implementation support to customer' teams to ensure customer operational value.
- Acted as Infrastructure Architect, designing infrastructure for servers, storage and VMware solutions to support company's cyber solution.
- Managed and led the System Integration Process (SIP) of multi-features environment as part of the SDLC process, working closely with the Architecture, Dev. Product QA and Integration teams.
- Conducting Presale activities with customers as well as proof-of-concept (PoC) activities.
- Hands-on debugging and professional services.

### **2007—2013 NPI – Infrastructure Architect – Verint**

- NPI project management including solution design, HW definition and documentation creation.

- Matrix management while monitoring milestones and risks, coordinating between product, configuration, R&D, support and operations.
- Participating in Presale activities as well as proof-of-concept (PoC) activities for security organizations both locally and globally.
- Creating tools and work procedures for Customers, Presale and Integration Engineers.
- Definition, implementation and support of storage products, virtualization infrastructure and HW servers as part of company solution.
- Responsible for Disaster Recovery solutions.

**2004 – 2007 APAC Deployment Team Leader - Verint**

- Managing a team of six Integration Engineers.
- Integration management and on-site installation.
- Providing training for customers' technicians.

**2001 – 2004 Integration and Support Engineer - Verint**

- Supporting R&D Engineers.
- Providing technical documentation.
- Managing interface with subcontractors.

**Military Service**

**1997-2001** IDF – 8200, Intelligence unit – Technical Team Leader

**Education**

**2008-2011** BA, Business Management – Peres Academic Centre

**Miscellaneous**

- Languages: **English** – fluent, **Hebrew** – native tongue
- Great interpersonal relations and innovative thinking
- Ability to push hard to meet objectives under pressure.
- Self-learning ability, with high work ethics and loyalty to the job.
- High-security clearance – Level2.
- Volunteering in "Paamonim" organization
- Recommendations will be provided upon demand.