

# Dor Parienti

Technical Support Solution Engineer | IT Technician

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## PROFILE SUMMARY

Dedicated and highly skilled Computer Technician with excellent experience in fixing technical problems. Experience implementing, administering, and troubleshooting network infrastructure devices. Expert in providing technical support to users in an efficient and accurate manner. Demonstrated skills in Developing and implementing technological solutions with emphasis on delivering cost-cutting and productivity improvements.

## WORK EXPERIENCE

### Maintenance Technician - I.D.F

2021/02 – 2022/04

Israeli Defense Force, Givati Brigade

- Utilized technology to successfully debug and troubleshoot, which saved costs of renewing components for systems.
- Fixed electronics and optical systems of an advanced armored vehicle.
- Diagnosed and solved challenging problems with updates regularly during 150 periodic maintenance cares at the job.

### Technical Support

20/06 - 2016/09

'Sun Spark ' College, Rishon Lezion

- Provided technical support to students during courses and fixed network and operating system faults in the classrooms.
- Contributed and increased overall progress and success rate of all 90 students in various courses at college.
- Observed and evaluated students' performance, behavior, social development, and physical health.

## SIDE PROJECTS

### Digital Store

2021

- Owner of two digital stores on eBay and passively sells between 50 and 80 products a month with a financial cycle of \$ 2200.

### Microsoft Certified MSCE Network License

2016-2017

- Comprehensive 120-hour course in Network Management Installation and Configuration at Windows 10
- Microsoft test successfully passed with a score of 764.

### Radar Project

2015-2016

- Developed a Radar system using electronic components and microcontrollers programming. The radar reached a top 5 score and was presented at the Hall of Culture in my city.

## SKILLS

- Resolve complex technical problems  Excellent
- Determination and overcoming obstacles  Excellent
- Helping clients with database management  Very Good
- Network management & Servers security  Very Good
- Programming - C, Java, Assembly  Good

## EDUCATION

### Certified NLP Practitioner

2020-11 - 2021-03

Ambitions College - Tel Aviv

Studies of communication, personal development and psychotherapy

### Certified Computer Technician

2016-09 - 2019-07

Gymnasia Realit - Rishon Lezion

Extra study Units: 10 - Computer Science, 5 - Physics, 5- Math, 5- English

## REFERENCES

Available upon request

