

PERSONAL DETAILS

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Career Overview

A motivated personable professional with a talent for mastering projects. Diplomatic and tactful with professionals and non-professionals at all levels. Demonstrated history of being compliant with organizational guidelines. Flexible and versatile -able to maintain a sense of humor under pressure. Poised and confident with the ability to transcend cultural differences. Excellent team-building skills while thriving in deadline-driven environments.

Work experience

Support Engineer - 2019-2020

- Responsibilities tied to work with the clients and resolving issues.

- Security Guard (consulate's) - 2015-2018

Responsibilities tied to work with the consulate, security guard , security check of the guests.

- Security Guard (hostel) - 2012-2015

Responsibilities tied to work with the consulate, security guard , security check of the guests, work with different government services (Police, Ambulance).

- Waiter (presidents hotel) - 2011- 2012

Tied work with clients of one of the famous hotels in Jerusalem , giving best service for foreign ministers and presidents .

Network Administrator and Web Developer (RoyalService)- 2008-2010

- The administrator of the company LAN network, responsible for the installation and configuration of new nodes of the network.

Technical support Help desk services (MTC)- 2005-2007

- Provided excellent customer service by assisting customers with their questions and concerns over products and handling customers' complaints.

Kyiv Slavonic University - computer law, law, linguistics and literature faculty, law faculty. 2003-2010
Open University Computer science 2015-2017
