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Golan Elmadvi

Date of birth: 16/12/1973
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Professional Services, Support, Delivery, and QA Testing professional, technical leader covering both pre and post-sale processes, concentrating on customer satisfaction. Gained vast experience with international cellular and wire-line markets, and lawful interception agencies.

Excelling & Optimistic. A prodigy with quick learning abilities. Work's great both individually and in a team.

Work experience

Professional Services Engineer Cognyte, 2021 – Present

Integrate & implement offensive cyber solutions within R&D labs & company's customers. Provide on-going support for QA/R&D team and operational accounts. Maintain R&D labs, install new versions & features before delivery to QA.

Team Leader - QA & Delivery ELBIT, 2018 – 2021

Managing a team of QA & integration engineers. Plan, organize and manage QA activities & delivery tasks. Recruiting and training of new employees into the team. Responsible for managing QA labs HW & facilities. Monitor the teams work progress & plan future activities received from the project management & product-system design groups.

Senior QA & Integration Engineer CYBERBIT, 2015 – 2018

Participates in Requirements and Design Reviews (SRD Process) of Intelligence system (Lawful interception). Designs test cases and load test, based on system requirements (STP & STD). Setup lab environment for testing & Integration. Testing specifications design, Test Cases Definition and Execution
Perform functionality, sanity, load & stability tests. Analyzes results and prepares test reports.
System Integration and testing at customer site (European Law Enforcement Agencies).
Technical Focal Point Person for technical & design related problems.

Performance & Manual QA Engineer NICE Systems, 2013 – 2015

Participates in Requirements and Design Reviews of Intelligence system (SRD Process) for Lawful Interception systems in Israel & Far East. Designs test cases and load test, based on system requirements (STP & STD). Setup's performance & load lab environment. Testing Specifications Design, Test Cases Definition and Execution. Perform functionality, sanity, load & stability tests. Analyzes results and prepares test reports. System Integration and testing at customer site, both in Israel and the Far East. Technical Focal Point Person for technical & design related problems.

Technical Account Manager RADCOM, 2010 – 2012

Responsible for managing all technical aspects of RADCOM's Post Sale customers/accounts. Provide creative and efficient solutions for all customer issues for integration of RADCOM's monitoring & BI system. Implement RADCOM's system within the customer networks. Install, integrate & troubleshoot RADCOM's BI systems. Provide training and consultation about the correct way to use RADCOM's system.

QA Integration & Testing Engineer Comverse Technology, Inc. 2007 – 2010

Participates in Requirements and Design Reviews to ensure testability of requirements and design, Analyzes system architecture in aspects of load testing, Designs test cases and load test. Setups load lab environment including installation, SW and NW configuration. Performs the intended tests, analyzes results, and prepares test reports. Integrate new systems at customer side during R&D integration and perform on-site testing with customer.

Product Experts, Japan Comverse Technology, Inc. 2004 – 2007

Supporting the unique SMS systems for major cellular accounts in Japan. In this roll, I took part in pre-sell activities, together with marketing & R&D groups developing the SMS systems for Japanese market. Installing and upgrading the SMSC systems in customers SS7 & IP networks. Providing on-going support to the systems once they were launched. Providing professional training sessions to the local Japanese Customer Support groups.

Signaling Experts Team Leader Comverse Technology, Inc. 1999 – 2004

Signaling Support Group. Managing a group of signaling experts. Responsible for providing support to field engineers for SS7 & GSM protocol related problems. Coordinating between R&D groups to the customer support engineers in the field. Installing new products, and software versions in customer's sites worldwide.

Customer Support team Leader Comverse Technology, Inc. 1997 – 1999

Managing a team of field engineers in Tel-Aviv and the Czech Republic. Technical management of customer projects and sites. I led numerous numbers of projects and accounts and established technical relationships with customers.

Customer Support Field Engineer Comverse Technology, Inc. 1996 – 1997

Install Voicemail and SMS systems in customer's telephony networks in Europe and Africa. Upgrade hardware and software versions in customer sites. Monitor and manage the customer's systems remotely.

Education

Champlain College, Burlington, Vermont (Tel-Aviv Branch)

B.Sc., Major: Business Management; minor: Marketing

2000 – 2003

Sela Collage, Israel

ISTQB - Software Tester, Software Testing Methodologies

2007 – 2007

Bosmat, Haifa

Practical Engineering, Electronics and Computers

1989 – 1993
