

Dan Ladany

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Birthdate: 14/08/1992

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Address: Hertzal 8, Hod Hasharon

- Internet and traffic communication understanding, according to 5/7 layers model.
- Operating systems include windows server.
- Hands-on experience with vmware (virtual machines, communication between them and troubleshooting)

Professional experience:

2020-Noc engineer

Neogames, tel aviv

- Providing immediate first level support and response to issues.
- Providing services to company's customers primarily from US and Europe.
- Communicating with customers on email or phone and
- Follow-up issues.
- Responsible for monitoring servers and work environments.
- Hands on and analysis experience on the following software-splunk,scom,new relic(IDS).

2018-2019-Cellular Admin Manager

Ashtrom Group, Tel aviv

- Communicate and negotiate with vendors to determine pricing and technical specifications for available hardware, software and services.
- Diagnose and resolve network and device technical issues.
- Implement and establish technical or procedural solutions on mobiles.
- Install and provide maintenance of software and application.

2016-2017-Computer rent

Night net company, tel aviv

- Used diagnostic tools to identify hardware failures and replace non-functional components.
- Linked computers to network and peripheral equipment, including printers and scanners.
- Setup, installed and configured computers in various business to support operations and reporting.

Education:

Cyber security

John Bryce-tel aviv

Cellular technician

Haminhal hatechni-rishon letzion

High school diploma

Zvolon hamer-rehovot

English: Great **Hebrew:** fluent