

Itay Swisa

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Personal Skills

Exceptional troubleshooting and problem-solving skills.

High level of English - both written and spoken.

Ability to collaborate with resources across multiple disciplines.

Ability to work in dynamic hours.

Ability to learn independently and quickly, with a systemic vision for identifying potential problems and solving them.

Well organized, responsible and goal oriented.

Proven ability to work independently and together with a team in a group effort, a proven ability in team management.

Excellent interpersonal communication skills and high service awareness for customers in Israel and around the world.

Experience & Professional Skills

Above 10 years of experience in IT Infrastructure.

Sustained Knowledge of OSI model, network and security principles, protocols & technologies

Sustained knowledge with Firewalls, VPN, switches, routers configurations.

Experience with the following technologies - NAC, IDP, MDM, Intune.

Sustained knowledge of Cloud environments – Azure / AWS / GCP.

Microsoft 365 Administration - Exchange Online, SharePoint, Teams, Azure AD.

Experience with AD, DHCP, DNS, GPO, and other AD services.

Installing and managing Windows and Linux servers.

Sustained knowledge of virtualization systems: VMware, Hyper-V, Nutanics, Open-Stack.

Experience with monitoring, logging, and alerting systems.

Experience with backup vendors IBM, Veeam, Arcserv.

Code / Scripting and automation with PS, ARM, Bash, Ansible, Pulumi.

Experience working in a multi-component environment, deep understanding in planning and implementing Server hardware / blades, fiber switches, storage arrays, infrastructure and virtualization.

Sustained knowledge of Big-data storage arrays NetApp, Pure.

Proven experience with designing and implementing Big Data Centers in Israel and around the world.

Experience

2020 – Today: Senior IT Infrastructure Engineer.

Spiral Solutions Ltd, Bar-Lev Industrial park, Israel.

Perform Network and security engineering using Firewalls, Routers and switches.

Perform daily Infrastructure and cloud monitoring, verifying integrity and availability of all hardware, server resources, systems, and key processes.

Manage and support daily system operations and projects in Israel and around the world.

Administration of virtual environments and cloud workload.

Troubleshooting issues related to IT infrastructure environments.

Manage multiple projects, activities, design and lead on-premises to cloud migrations.

Maintain knowledge of industry best practices and new trends.

Automate repetitive tasks, existing procedures, system configuration, and infrastructure deployment using IaaS.

2015 – 2020: Senior IT Infrastructure Architect.

Rafael Advanced Defense Systems Ltd, Misgav, Israel.

Team leader of professional system personnel who provide a solution in every IT discipline.

Design and establishment of Data Centers and knowledge-intensive IT technology projects in Israel and around the world for Rafael's customers.

Providing IT infrastructure support to Rafael's clients in Israel and abroad.

2013 – 2015: IT System Administrator.

IMI Systems Ltd, Ramat Hasharon Tel Aviv, Israel.

Member of IMI's System and Infrastructure team.

Supporting, implementing and leading projects to upgrade networking infrastructure and multi-server environments.

Ongoing system support in each discipline in the production centers of the industry.

Education

2022 –Udemy: AWS Certified Solution Architect Associate.

2021 – Udemy: Ansible Mastering.

2021 – Sela Academy: Microsoft Azure Cloud Architect.

2017 – John Brice Academy: Cisco CCNA.

2008 – John Brice Academy: IT Infrastructure and Network Engineer.

2006 – John Brice Academy: PC & Networking Technician.

2002 – Ort Rogozin High-School: Full graduate, PC & Electronics trend.

Military Service

2002 – 2005: Full, Company sergeant major, military base 396.

Languages

Hebrew – Excellent.

English – Excellent.

I will gladly add on a personal meeting.

**Regards,
Itay Swisa.**