

Arad Drori

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Education

2020-2023 :**B.A Honors Program: Data, Government and Democracy- Reichman University**

- Prof. Karine Nahon's honors program focuses on combining data and the information age with government and public policy. The program includes Python, SQL, and cyber tools.

2022: **Leadership Summer Program- Syracuse University**

2020: **ITIL 4 foundations Certificate – PeopleCert**

2019: **Network Computing Admin Certificate – Ministry of Labor**

Experience

2023-Present: **Research Assistant- Reichman University**

- Research assistant of Dr. Jennifer Shkabatur and Prof. Alex Mintz in a study designed to evaluate the reliability of artificial intelligence products for customer engagement

2021-Present: **Social Fraud Analyst- BrandShield**

- A company that detects scams on social networks.
- Responsibility for transporting data from virtual machines regarding fraud and impersonation of businesses on social networks and markets via Bots and AI machine learning models.
- Working with Excel, Linux, Putty, WinSCP, AWS and Python.

2019-2021: **IT Support Specialist- Edwards Lifesciences**

- Providing technical support for over 150 users' workstations
- experienced in Active directory, MS Windows, Office 360, DHCP, Cyberark, ServiceNow
- Exclusive responsibility for the electronic equipment of the company and its allocation upon demand

2018-2019: **Head of Network Management Team- Israel Defense Forces**

- Head of the IT team in routine and emergency situations
- Responsibility for 12 soldiers in the operational sectors

2017-2018: **Computer Technical Specialist- Israel Defense Forces**

- Operation of network administrator accidents in operational computing environments, with emphasis on advanced systems
- Responsibility for the maintenance and control of computer components, software support and management systems

Excellence awards

2018: **Outstanding brigade commander**

2019: **Outstanding battalion commander**

Languages

Hebrew- Native || English- Full professional proficiency

References available upon request