

Tehila Davidi

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About me

A highly experienced and competent IT Engineer with 5 years' experience in the IT world, looking for a DevOps Engineer position.

Core skills

- Vast experience in IT problems and solutions
- Great workload and time management
- Broad knowledge and experience of all IT operating systems
- Excellent troubleshooting and examining skills
- Ability to work under pressure and deal with emergencies
- Experienced with managing small teams

Technical knowledge and Certifications

- **MCSA** Certified (issued by Microsoft).
- **DevOps Course** – Currently student at Net4U college (Git, Python ,Bash, AWS, Jenkins).
- **Servers** - Windows - Server 2012/2008R2/2008, Exchange Server, AD, WSUS, MDT, WDS, GPO, Print Server.
Linux – Ubuntu, CentOS, Cobbler, CUPS.
- **Virtualization** – VMware, Hyper-V
- **Monitoring** - PRTG
- **Web-based apps** – JIRA, Google Apps, Backupify
- **VoIP and collaboration** – CUCM, WebEx, GTM
- **Networking** – Basic network configuration skills (layer 2,3), network troubleshooting.
- **Protocols** - SSH, Telnet, SMTP, DNS, DHCP, Proxy, Apache, FTP, RDP, PXE, ARP.
- **Familiar with** - Citrix, NetApp, FC, Port Channel.
- Self-studying Linux from Linux Academy.

Employment history

IT Engineer – Infinidat Israel

(April 2016 – present)

Working in a busy environment, supporting of over 300 employees.

Duties

- Being first point of call for all IT issues
- Logging faults and managing response times
- Diagnosing and resolving problems efficiently
- Creating imaging platforms (MDT, WDS) and managing auto-deployment policies.
- Managing permissions and maintaining our virtual environments (VMware based).
- Providing orientation lectures to non-technical employees.
- Responsible for documenting all our solutions to our internal Wiki site.
- Managing our default GPO and adding new policies.

Projects

- AD Migration from 2008R2 to 2019
- Managing CUCM and Expressways Upgrades and Certificates.
- Installing new internal CA to support a two-way hierarchy structure.
- Upgrading our main servers from 2008R2 to 2019
- Configuring new management centre to ESET and distribute to our clients.
- Replacing our collaboration system (from GTM to WebEx)

IT Specialist – Mamram unit, IDF

(December 2012 – September 2015)

Duties

- Providing tier 3 support to our “Pikudim”. Talked only with other IT support specialist and assisted with resolving their queries.
- Working in an operational environment and providing support and service to all IDF Soldiers.
- Maintaining Mamram’s servers and services. Providing 24/7 on call support.

Languages: Hebrew – Native. English – High Level.