

BEN ASHKENAZI

ADDRESS:

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PROFESSIONAL SUMMARY

Performance-driven and dedicated Operations Manager who excels at using proven methods to increase revenue, reduce costs, and streamline operations with extensive knowledge of process optimization, strong work ethic, and ability to work under pressure and in a team.

WORK EXPERIENCE

03/2018 - Today

Business Banker, Bank Hapoalim, Tel Aviv Israel

Responsibilities:

- Management of 300 customer accounts portfolio
- Establishment of operational strategy to improve team sales
- Perform controls and analytics based on financial statements for credit applications
- Work with crisis management, and red flags when needed.
- Compliance and Enforcement of Account Management by Prohibition of Money Laundering and Knowledge of the Domain.

10/2016 – 02/2018

Withdrawals Manager, Altshuler Shaham Gemel LTD, Tel Aviv Israel

Responsibilities:

- Daily distribution of labor and inspection of the staff output upon demand.
- Initiate and maintain collaboration with colleagues, business clients, agents and banks.
- Preparation of presentations and documentation of the workspace for overlapping new employees.
- Preparation of audit reports and follow-up procedures in accordance with reflecting the data to management.
- Providing high volumes of work and meeting monthly and annual goals.
- Work under pressure in accordance with SLA.
- Working with Microsoft Dynamics CRM 15 and NOGA program from Leumi bank Ltd and working daily with excel.
- Development of efficient work procedures for streamlining the organization and staff and shortening work and waiting times.

EDUCATION

MBA Degree of Finance and Capital Markets, Ono Academic College

2016-2018

Bachelor's degree of Economics and Management, Tel-Hai College

2013-2016

ADDITIONAL SKILLS

Proficient with Microsoft Office apps, use Data Bases for summarizing excel sheets, making PowerPoint presentation for executive summary.

REFERENCES

References available on request